Date: September 30, 2017

Dear University of Ottawa Journal of Medicine

Our manuscript “Descriptive Analysis of Patient Experience in Shanghai Primary and Tertiary Care Settings” is enclosed for consideration of publication in the University of Ottawa Journal of Medicine.

The manuscript is an original research submission, and has not been submitted to any other journal for publication. The objective of the study is to understand the landscape of patient perceptions and understanding of primary care in Shanghai. The main finding of our manuscript was the unexpected finding of preference towards primary care as opposed to tertiary care, which will have implications towards the successful implementation of increased proliferation of primary care.

Mr. Ng and Mr. Gendron-Rossignol co-led the study and were substantially involved in all phases of the work in Ottawa and Shanghai. Dr. Meng provided input on study concept, study design, survey cultural/linguistic adaptation, and logistical arrangements in Shanghai. Dr. Zhou provided input on study concept, study design, and survey cultural/linguistic adaptation. Dr. Kuling co-supervised the study and provided input on study concept, study design, analysis and editing. Dr. Wang co-supervised the study and advised on the international components of the project. Dr. Delva was the lead supervisor and provided input on study concept, study design, analysis and editing.

You will find attached our draft manuscript, tables, survey templates and consent forms in English, as well as both ethics approval by the Ottawa Health Science Network Research Ethics Board, and the Renji Hospital Research Ethics Board. All surveys were distributed in Chinese and with a Chinese consent page that explained that filling the survey implied informed consent.

Neither I, nor any of my collaborators, have any conflicts of interest to report at this time. This study was made possible in part by a studentship grant funded by the Under-Graduate Medical Education Office at the University of Ottawa.

We look forward to your reviewers’ feedback and comments.

Sincerely,

Kyle Ng1, Jonathan Gendron2, Chao Meng3, Yan Zhou3, Peter Kuling4, Yuwei Wang2,5, Dianne Delva4

*AUTHOR AFFILIATIONS:*

1Faculty of Medicine, University of Ottawa

2Office of Internationalization, Faculty of Medicine, University of Ottawa

3The Department of Geriatrics, Ren-Ji Hospital, Shanghai Jiao-Tong University School of Medicine (SJTU-SM), Shanghai 200001, China

4Department of Family Medicine, Faculty of Medicine, University of Ottawa

5Department of Innovation in Medical Education, Faculty of Medicine, University of Ottawa